



Winner "Manufacturing" category for Chamber of Commerce Business Excellence Awards

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NewsSplash October 2015 Edition

Product of the Month

Lo-Chlor Spotaway

For the Removal of Blackspot
And Stains in Fibreglass Pools

Features & Benefits

- Will remove most stains
- Effective treatment for Osmosis
- Effective in removing calcium, iron and copper deposits
- Perfect for ongoing maintenance to keep walls and floor in pristine condition



Spring into pool cleaning

People live increasingly busy lives, which means cleaning the pool is often well down the list of "to do" jobs and sometimes slips off the radar altogether. **Keep the pool cleaning blues at bay this spring with Donemans Pool Servicing.** These services can be tailored to suit your requirements and budget.

Pool Health Check – Test and Balance

If no-one's been in the water since April, then it may not be healthy – and that's not something you want the kids to start splashing around in. **This service involves a cursory check of pool or spa filtration equipment as well as a full water health test by a qualified and experienced pool technician.** If water treatment is needed, then we can provide the right chemicals for you to do it yourself or do the job for you.

Pool Cleaning Service

Of course a clean pool is a healthy pool, and it's a job that needs to be done regularly. Donemans Pool Centres Pool can ensure peace of mind as well as a sparkling pool. **The technician can perform essential maintenance services tailored to the needs of your pool including vacuuming, water balancing and equipment checks.**

Pool/Spa Owners Instruction Service

Those who would like to maintain their pool or spa equipment but aren't sure how to go about it, can learn from the experts. **The Owner Instruction Service teaches householders everything they need to know about their pool or spa and its equipment, including emptying baskets, water balancing and backwashing filters as well as ensuring the ongoing maintenance program is as easy and stress-free as possible.**

Filter Sand Change

It is recommended that the **sand be changed every 5 years to ensure that your pool is maintained in a healthy pristine condition.** When filter efficiency is allowed to diminish the pool becomes harder to look after and more expensive to run. Water quality becomes a problem due to the inadequate filtration causing chemical usage to escalate. **Our Service Technicians can replace the sand as needed or upgrade to Glass Filter Media.**



Did You Know

On a sunny day up to 95% of the chlorine in the pool can be lost into the atmosphere in as little as three-and-a-half hours!

Cloudy Water

The Most Reoccurring Problem Faced By Pool Owners

Cloudy Pool Water is caused by tiny particles that are suspended in the water. The main reasons for cloudy pools include:

- **Water balance** - If the water isn't correctly balanced you may face Cloudiness.
- **Poor filtration** - There are many reasons for poor filtration, starting with inadequate filter size, inadequate pump size, short filtration cycles and Old filter media.
- **Higher bather load** - Bathers obviously bring things like dirt, dust, lint, suntan lotion and skin cells into the pool.
- **Algal bloom**
- **Heavy rain**

The removal of these particles requires treatment and this will depend on the severity of the problem.

An Extremely **cloudy pool may require a flocculent to clear the water**, the large amount of particles will be difficult to filter, flocculent is used to gather the particles together at the bottom of the pool so they can be vacuumed to waste.

(Beware: More is not better when using flocculent, always follow doses recommended)

Slightly cloudy or hazy water is better treated with clarifier, as it is faster and less of a hassle to use. Clarifier is designed to draw the particles together so as to make the particle bigger and therefore easier to filter.

Ensure you pool water is balanced (as flocculent and clarifier are PH reliant) and chemical imbalance could be the problem. Determine the treatment required (always follow dosage rates), when sediment has settled to bottom, carefully vacuum pool to remove as many particles as possible.

For peace of mind, talk to the experts at Donemans today. We can teach you how to ensure your water balance is always at an optimum level. Donemans stock an extensive range of products to maintain the correct balance for your pool water. Better still bring in a sample of your pool water for a **FREE** computerised Water Analysis.



Call into Store Today to View the **New "S" Series** Dolphin Pool Cleaners. Starting at \$990 these new Cleaners will have your pool Sparkling Clean in **NO TIME**.



Meet Our Staff

Melissa Uridge – Accounts Payable Clerk



Welcome to the team Melissa!

Melissa has joined the team to carry on the work as Accounts Payable Clerk as Amber takes Maternity leave. We wish Amber all the best and look forward to meeting the new bub real soon.

Thank You

A big thank you to all our loyal clients that helped make our **2015 Annual Open Day** a huge Success. We would like to Congratulate the following lucky winners of our In-Store Giveaways.

Chris Parker - 6 Month Service Agreement
Brian McMahan - Zodiac T3 Pool Cleaner

Cynthia Bayliss - Solar Pool Blanket